

Patient Gateway Access

Pediatric Patients (age: < 12)

- **Controlled by PCR (guardian)**
- Make requests (med/appt/referral/preference)
- Registration Information
- Send Messages
- Medication List
- Allergy List
- Immunizations
- Appointments
- Results
- Reports (Radiology)
- Provider Letters (Result Manager)
- Visit Summary Reports (if printed/saved by the practice)
- PreVisit Form (if sent by the practice)
- Health Form

Teen Patients (age: 13-17)

- **Either shared by teen and PCR (2 accounts) or controlled by PCR only**
- Make requests (med/appt/referral/preference)
- Send Messages
- Registration Information
- Allergy List
- Immunizations
- Appointments
- ****Option for sender to share/hide messages****
- Health Form

Not Available to Teen Patients

- PreVisit Form
- Visit Summary Report
- Medication List
- Results
- Reports (Radiology)
- Provider Letters

Notes

- PCR **and** patient must authorize teen access using the paper consent form, scanned into chart
- Access terminates for parent/legal guardian when patient turns 13 and again at age 18
- Parent, Teen or Practice can request termination at any time
- One signed consent form is required for access. If the patient goes to multiple Pedi practices/specialty practices, only one signed consent is required.